



Q-Armada

QUALITY  
INTEGRITY  
PEOPLE  
PROCESS  
TECHNOLOGY

## Q-Armada's Health Check Service

HOW HEALTHY IS YOUR IT INVESTMENT?

Without daily maintenance of your IT infrastructure, the health of your systems begin to suffer. The integrity of your data is compromised, tasks fail, automation breaks down and inevitably poor performance and lack of confidence in data integrity follows. Most IT departments don't have the time to execute day-to-day maintenance

tasks as daily operational priorities take precedence. Q-Armada provides professional and comprehensive health check services for your Altiris infrastructure and solutions.

Avoid costly remediation by keeping your Altiris system healthy and ensure the benefits of your initial investment is realized.

# IT can't perform if it's not healthy

### Q-ARMADA HEALTH CHECK SERVICE

The Q-Armada Altiris Health Check Service delivers a snapshot of the health and status of your organisation's Altiris implementation.

Our assessment is conducted utilising a discovery session with your organisation's Altiris administrator, together with the utilisation of an automated analysis tool.

The output of the Altiris implementation assessment is a comprehensive report which includes all discovered data together with the findings and recommendations.

This service encompasses the following key components:

- A complete implementation assessment of your Altiris infrastructure
- Recommendations Report
- Present & Review

### ALTIRIS IMPLEMENTATION ASSESSMENT

Q-Armada will conduct a thorough assessment of your Altiris implementation with focus in the following areas:

#### Altiris Architecture

We assess and evaluate the scalability and capacity of your existing architecture including the following:

- Design Model
- Notification Server
- Package Servers
- Deployment Server
- PXE Servers / Client Access Points
- Server numbers, placement and sizing
- Database placement and sizing
- Server hardware and software requirements

#### Altiris Solutions

We assess and evaluate the current state of your Altiris toolset including:

- Identification and verification that the solutions are up-to-date
- What is in use and what is not?
- Extent of use?

#### Performance & Maintenance Tasks

We assess and evaluate the following tasks:

- Altiris agent discovery and installation design
- Identify potential bottlenecks and trouble spots
- Systems health monitoring
- Server performance
- Altiris licenses
- Backup and recovery
- Infrastructure maintenance tasks and their status



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### ALTIRIS HEALTH CHECK SERVICE REPORT

Upon completion of the onsite portion of the health check service, Q-Armada will then prepare and deliver a comprehensive report which includes all the technical and environmental data together with recommendations. This report will be delivered to the customer for review and discussion.

### PRESENT & REVIEW

This comprehensive meeting is designed to provide a face-to-face opportunity to review and discuss the health check report findings and their impacts.

The detailed information presented here provides you the visibility and control needed for better management of your Altiris system and overall IT Infrastructure.



### ABOUT US

Q-Armada Pty Limited is an Australian owned company specialising in Asset & Technology Management. Our primary objective is to assist companies in the management of their IT assets.



### Q-ARMADA SERVICES

Q-Armada understands the complexity of managing IT infrastructure and asset management processes.

We provide onsite consulting, onsite training and managed services to help you get the best results from your IT investment.



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